

Dear Valued BPPC Dealer,

We continue to closely monitor developments around the spread of the Coronavirus (COVID-19). Our employees' health and safety remain our top priority and we are proactively taking actions as part of an overall business continuity and dealer support strategy.

In order to continue to provide industry leading service and support for your business, we have initiated a series of contingency measures that include the following:

- We have built and tested the capacity and capability to provide essential customer and operations support remotely which enables our staff to work from home. We are mandating a temporary work from home policy for all staff to provide essential support services, minimize the risk for disruption, and ensure that we have capacity to continue delivering industry leading service and support. This policy begins now and is anticipated to continue through mid-May. We will continue to keep you informed as the situation evolves.
- We have restricted all business travel and mandated a 14-day self-quarantine policy for employees who choose to personally travel internationally or to high risk areas.
- Strict limitations have been placed on in-person meetings, both on and offsite.
- BPPC's planned move on 3/26 to Brunswick's HQ office in Mettawa has been postponed until we all return to the office. In the interim, please continue to send all documents/mailings to our Vernon Hills address. (544 Lakeview Parkway, Suite 100, Vernon Hills, IL 60061)

While the current situation remains dynamic, we want to reassure you that you can count on support from Brunswick Product Protection as you manage your business. If you have any questions or concerns, please feel free to reach out to anyone on the Brunswick Product Protection Team at 800- 950-3808.

Jason Cochran
Director, Sales and Operations, Product Protection
